



**Jersey** Fire & Rescue

*..making Jersey a safer community*



Service Annual Review 2010

States  
of Jersey 

# Foreword



It gives me great pleasure to present to you the States of Jersey Fire and Rescue Service's Annual Review for 2010. This review sets out the Service's performance and achievements for what has been a challenging and yet successful year, in which the Service rescued 78 people from fires and other emergencies and had to deal with two major hotel fires and major Island wide flooding. In common with other public services we are facing budget challenges that mean that we have to make savings while still providing an effective emergency service. In 2010, we completed an in-depth review of the Service as part of the States Comprehensive Spending Review, which identified £276,000 of savings that will be implemented over the next three years.

Throughout 2010 we have continued to build and develop targeted partnerships that have assisted in the delivery of many new and innovative community safety initiatives including a new schools program called 'Sparks' and the introduction of a new Workplace Fire Safety Training Program. The Service continues to use Home Fire Safety Visits as a means of making homes in Jersey safer. In 2010 the Service completed 270 visits fitting 299 smoke detectors. However, despite the Service's sustained commitment to prevent fires through education the number of fires attended in 2010 increased by 26% and 7 people were injured as a result of fires in the home.

A modern and well managed Service is essential if we are to achieve all our aims. The Service is regularly inspected & audited by a number of different independent organisations to ensure that we achieve the required standards. In 2010 the Service was audited by HSBC Risk Management Services who rated us as 'Good' and equal 3<sup>rd</sup> against all other States Departments. The Services marine rescue and firefighting capabilities were as inspected by the Royal Yachting Association and the Maritime and Coastguard Agency who both reported that the standard of equipment and training were good and in accordance with national requirements. This is a testimony to the shared commitment and professionalism of our staff that ensure that we target and make the best possible use of our very limited resources.

I am proud of our achievements in 2010 and I will continue to keep working hard to make Jersey a safer community. I hope you find this report informative and beneficial in describing the work of your Fire and Rescue Service.

A handwritten signature in black ink, appearing to read 'Mark James'.

**Mark James** MSc, MA, BSc(Hons), FIFireE, FCMI  
CHIEF FIRE OFFICER



**‘78 people  
rescued by  
firefighters.’**



“The Service is committed to making Jersey a safer community”



For fire safety advice call 01534 445906  
[www.fire.gov.je](http://www.fire.gov.je)



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# Your Service

The principal roles of the States of Jersey Fire & Rescue Service are mandated through the Fire Service (Jersey) Law 1959 and the Fire Precautions (Jersey) Law 1977. The Service is managed through the Home Affairs Department and supports the States Strategic Plan Priority 7 '*protect the public and keep our community safe*'. The Service's role is best described in its 'Purpose':

## ***Our Purpose***

### **VISION**

To make Jersey a safer community where there are no preventable deaths, injuries or damage from fires and other emergencies

### **MISSION**

To save and protect life, property and the Island environment

### **AIMS**

Our three corporate key aims are:

**Reduce the risk to  
the community**

**Improve the way we  
work**

**Develop our people  
and culture**

The Service closely resembles UK Fire and Rescue Services in every aspect other than scale. The Service has a fleet of 25 operational vehicles, including 8 frontline pumping appliances and a comprehensive range of specialist appliances and equipment to deal with complex and wide-ranging incidents. These include an aerial ladder platform, water bowser, command support unit, two inshore rescue boats and a cliff rescue unit.





**‘Protecting the public  
and keeping our  
community safe.’**



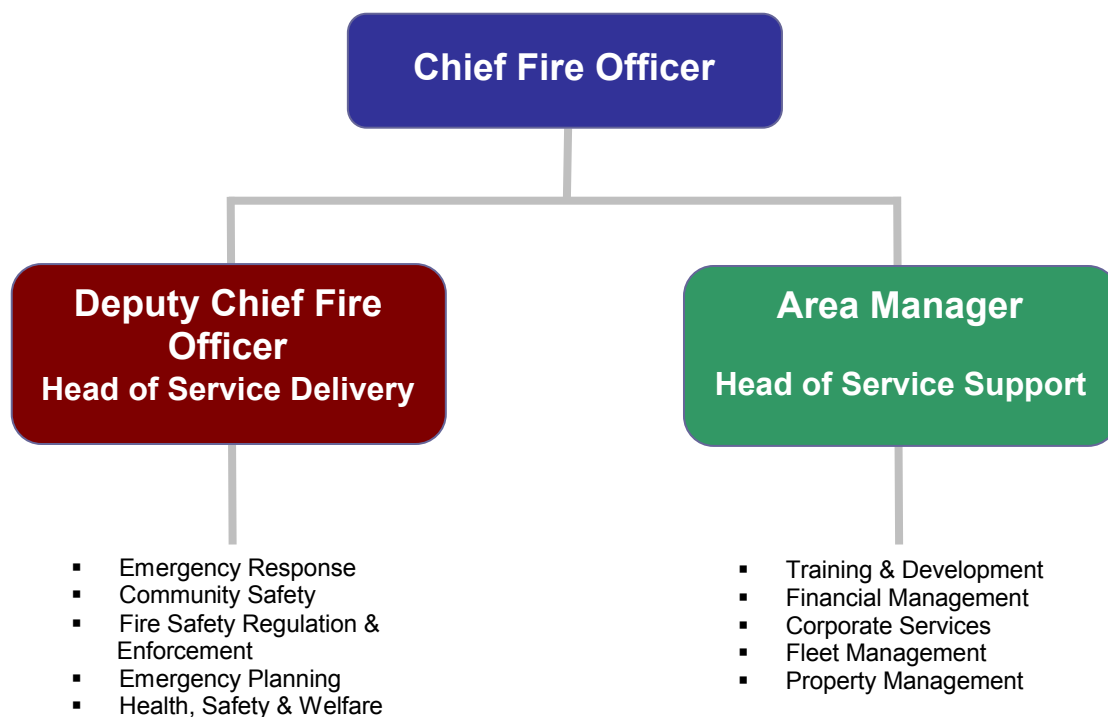


# Your Service

## ***Our Organisation***

The ability of the States of Jersey Fire & Rescue Service to discharge its functions efficiently and effectively is dependent, amongst other factors, upon robust governance arrangements being in place. It is necessary for consistent robust governance arrangements to be established at all levels of the Service, and across each of its functions.

The Chief Fire Officer (CFO) has delegated Strategic-level responsibility for discharging the Fire Service (Jersey) Law 1959. In managing the service he leads a Senior Management Team made up of the Deputy Chief Officer (DCFO) who, as the Head of Service Delivery (HoSD) has strategic responsibility for all operations associated with delivering fire safety education and engagement, regulation and enforcement, emergency planning and emergency response services. The Head of Service Support (HoSS) is an Area Manager (AM) who is responsible for all corporate and support functions across the organisation. He also acts as the Service's third officer for Gold Command and delegated authority.







## ***Our Employees***

The Service employs a comparatively small number of staff (72 Full-time Firefighters, 47 Part-time (Retained) Firefighters, 4 Civil Servants and 1 Manual Worker).

Our employees are the most important resource we have. The Service is committed to the continual development of our staff to ensure that we have the right number of personnel with the right competencies, skills, qualifications, knowledge and experience, in the right roles. This is particularly important for firefighters engaged in emergency response activities in which there are high expectations and high risks. In 2010 firefighters undertook the following Training & Development;

- Ongoing station training to maintain firefighting competencies
- Fire Behaviour training
- Breathing Apparatus refresher training
- Ship & Marine firefighting course
- Airport exercise 'Front'
- LearnPro online training supported by Personal Training Books
- RYA Powerboat and Safety Boat Courses
- Hazmat and Detection Equipment training

## ***Our Services***

We provide a 24/7 proactive emergency service that can respond to a wide range of emergency incidents. Our firefighters are trained to deal with every type of fire from a property fire to fighting fires in ships at sea. Firefighters are also equipped and trained to undertake specialist rescues including road traffic accidents, cliff rescues, water rescues and animal rescues. We can also use our equipment to protect the environment and render humanitarian services such as dealing with hazardous material spills and flooding incidents. Following a suspicious fire, our fire investigation team will investigate to ascertain the cause and assist the police with any evidence when required.

## ***Our Achievements***

The Service's main aim is to reduce deaths, injuries and the economic losses due to fire and other emergencies. We are continually finding new ways of working to sustain excellent performance and standards of service in the context of increasingly hard efficiency targets, and a tighter financial position. The Service is proud of what it has managed to achieve with such a limited workforce and a small budget. The following are just a few examples of our achievements in 2010:

**‘Reduce deaths, injuries and economic losses  
due to fires and other emergencies.’**

### **ACHIEVED IN 2010:**

- Responded to 1471 emergency incidents
- Completed 579 fire safety inspections
- Completed 270 home fire safety checks
- Delivered fire safety advice to 928 primary school children (PMNW)
- Delivered fire and hoax call advice to 940 secondary school children
- Completed 90 Tactical fire plans on high risk premises in the Island
- Trained over a 1200 people in workplace fire safety
- Undertook a Comprehensive Spending Review
- Designed and built a new Command Support Unit
- Responded to several major incidents
- Delivered equipment and training aid to overseas countries in need
- Raised £1000's for charity.
- Built links with our French firefighting colleagues in Coutances





**‘Trained to save lives  
and fight fires on  
ships and vessels at  
sea’**



# Emergency Response

## *Incident Statistics*

### Emergency Response Times

In 2008, the Minister of Home Affairs introduced new emergency response standards following the removal of the UK Fire Cover standards that were first introduced in 1936. The new response standards are based on fire risk, the fixed location of resources and the arrival of all the initial response vehicles, not just the first attendance. They are measured from the time the 999 call is taken by the Combined Fire and Ambulance Control so they include the emergency call taking and mobilising time.

The emergency response standards and the percentage that they were achieved for calls in 2009 and 2010 are detailed below.

Property Fires			2009	2010
Risk Areas	Attendance of 1 <sup>st</sup> Fire Engine	Attendance of 2 <sup>nd</sup> Fire Engine	Incidents where both vehicles arrived in target	Incidents where both vehicles arrived in target
High	< = 10 minutes	13 minutes	85.71%	92.98%
Medium	< = 15minutes	18 minutes	100%	95.45%
Low	< = 20minutes	23 minutes	100%	100%
Target	90%	90%	All Risks 95.2%	All Risks 96%

Road Traffic Collisions			2009	2010
Risk Areas	Attendance of 1 <sup>st</sup> Fire Engine	Attendance of Rescue Unit in	Incidents where both vehicles arrived in target	Incidents where both vehicles arrived in target
High	< = 10 minutes	< = 20 minutes	89.47%	58.33%
Medium	< = 15minutes	< = 20 minutes	100%	88.89%
Low	< = 20 minutes	< = 20 minutes	100%	100%
Target	90%	90%	All Risks 96.49%	All Risks 82.4%

Sea & Cliff Rescues			2009	2010
Risk Areas	Attendance of specialist rescue vehicle &/or boat		Incidents where both vehicles arrived in target	Incidents where both vehicles arrived in target
High	< = 13 minutes		100%	100%
Medium	< = 18 minutes		50%	100%
Low	< = 23 minutes		75%	100%
Target	90%		All Risks 75%	All Risks 100%





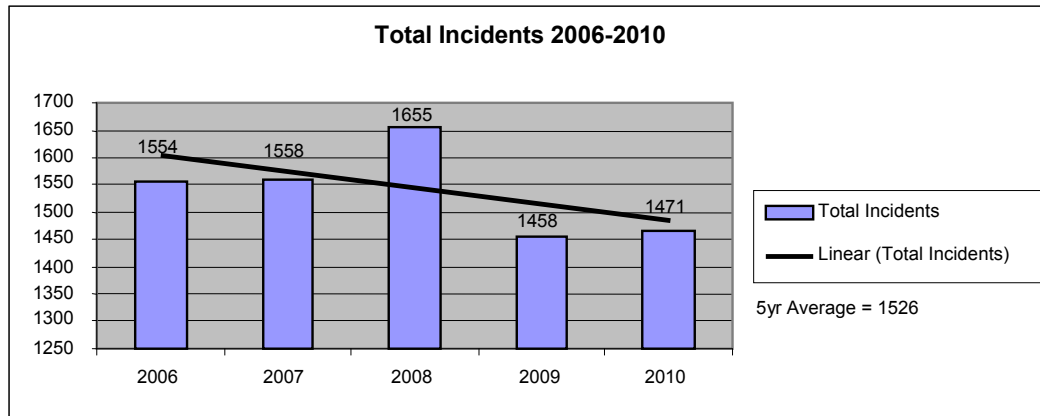
**‘Achieved  
response standards  
at 100% of sea & cliff  
rescues in 2010’**

# Emergency Response

## Incident Statistics

### Total Emergency Incidents

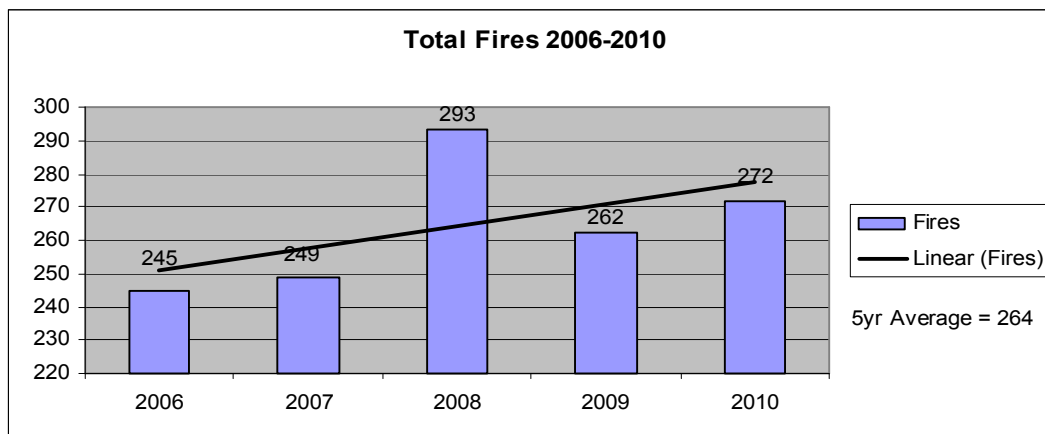
In 2010 the Service attended 1471 emergency incidents. This is slightly more than 2009 mainly due to a small increase in the number of fires.



### Total Fires

The total number of fires attended in 2010 was 272, up by 4.2% on 2009. The slight increase in the total number of fires does not reflect the significant increase (25.8%) over 2009 in the number of primary fires including house fires, fires in other buildings and vehicle fires because the year also saw a 14.2% reduction in the number of secondary fires attended (secondary fires are generally outdoor fires not involving property).

Of specific note within this reduction is the reduced numbers of open land fires (furze fires), which can grow to become wildfires. These were down by 21.2% on 2009.

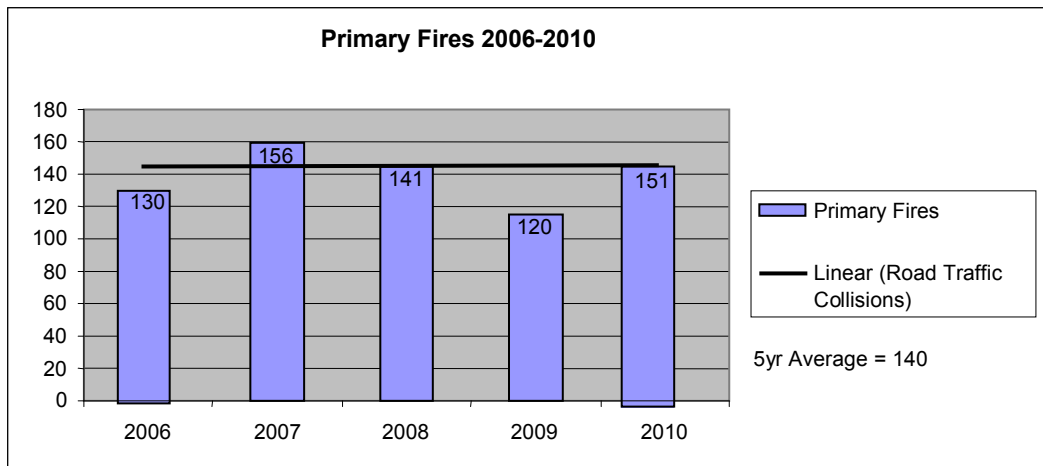




# Emergency Response

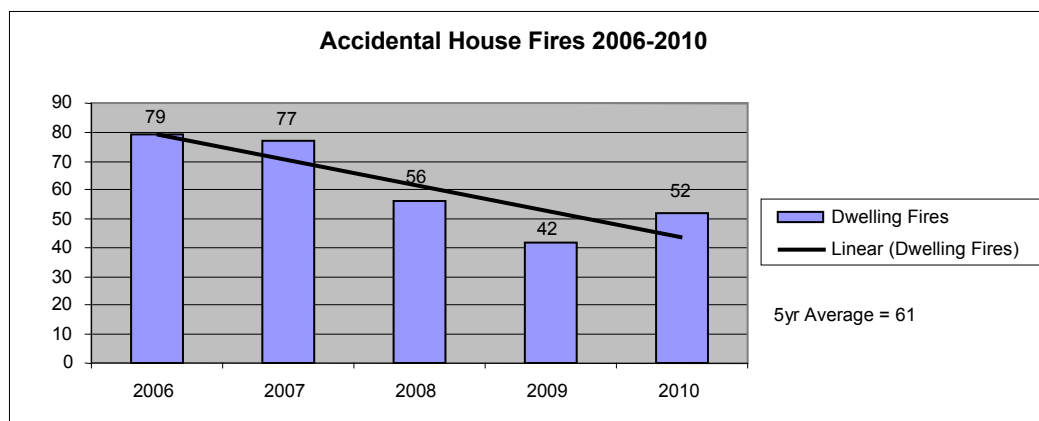
## Primary Fires

Primary fires are fires involving insurable property including houses, fires in other buildings and vehicle fires. The 2010 outturn represented the second highest figure in the last five years and represents a 25.8% increase compared to 2009 and it is 8.2% higher than the current five-year average. Investigations found that 13.2% of all primary fires were judged to have been as a result of arson.



## Accidental House Fires

There was an increase (26.8%) in house fires to 52 in 2010. However this is still the second lowest figure in the last five years and is 14.8% lower than the current five-year average of 61.



The main causes of fires in the home in 2010 were recorded as:

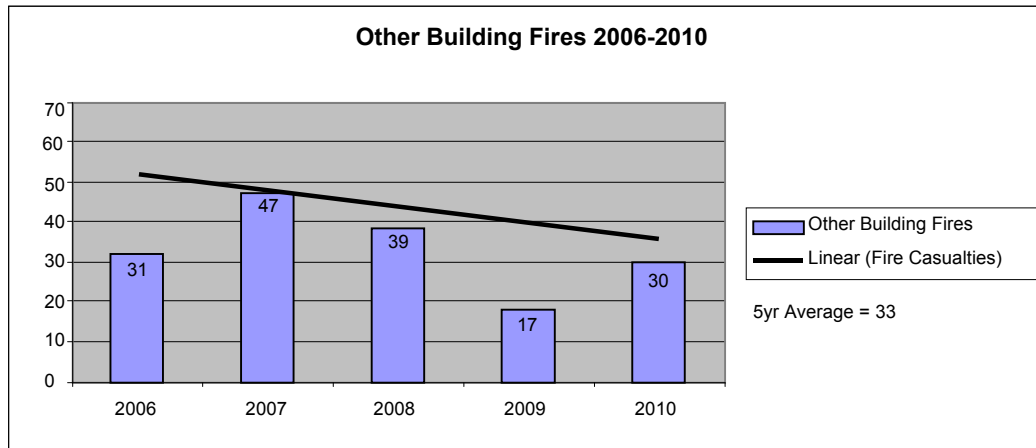
- a) Inappropriate positioning of equipment of flammable material, poor construction, and electrical or mechanical fault: **26.9%**
- b) Kitchen and cooking: **36.5%**
- c) Smoking: **9.6%**

The remaining 27% were spread among a wide range of other causes.

# Emergency Response

## Fires in Other Buildings

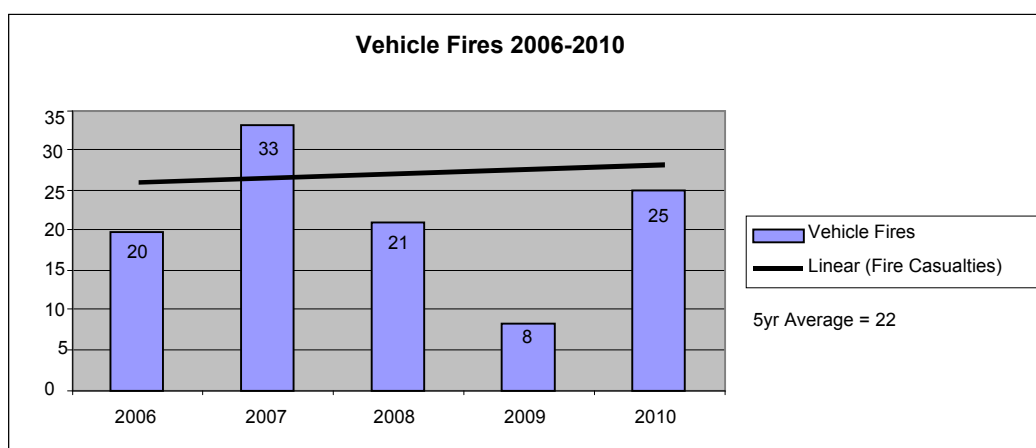
There was an increase (76.5%) in fires in other types of buildings compared to 2009. However the figure remains the second lowest number in the last five years and is 8.5% lower than the current five-year average of 33 fires.



23.3% of fires in buildings other than homes were recorded as being started deliberately. The majority of these involve waste materials within or adjacent to the property being ignited and then spreading within or to other parts of the property; sometimes the fire spreads to more than one property.

## Vehicle Fires

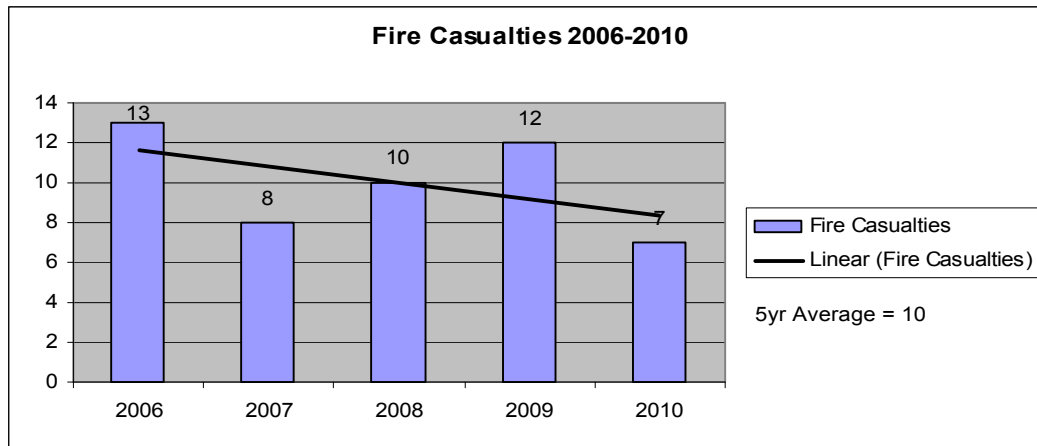
2010 saw a significant increase in the number of vehicles fires up from 8 in 2009 to 25 in 2010, a 212% increase and the second highest number of vehicles fires in the past five years. Analysis of fire investigation reports reveals that 42.3% of vehicle fires were considered to have been as a result of arson in the opinion of the investigating fire officer.





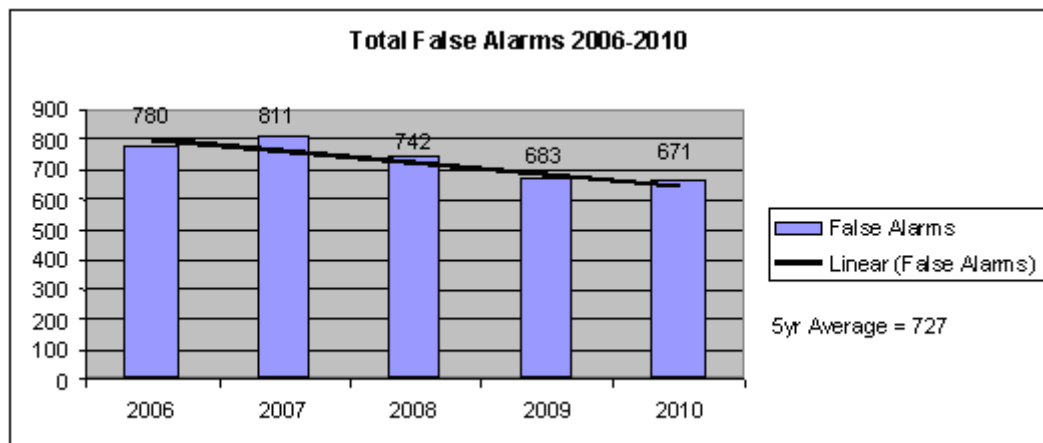
## Fire Deaths and Injuries

It is pleasing to report that there were no fire deaths in 2010 and there was a reduction in the number of people injured by fires to 7 compared to 12 in 2009. The Service also rescued 14 people from fires in 2010.



## Total Fire Alarms

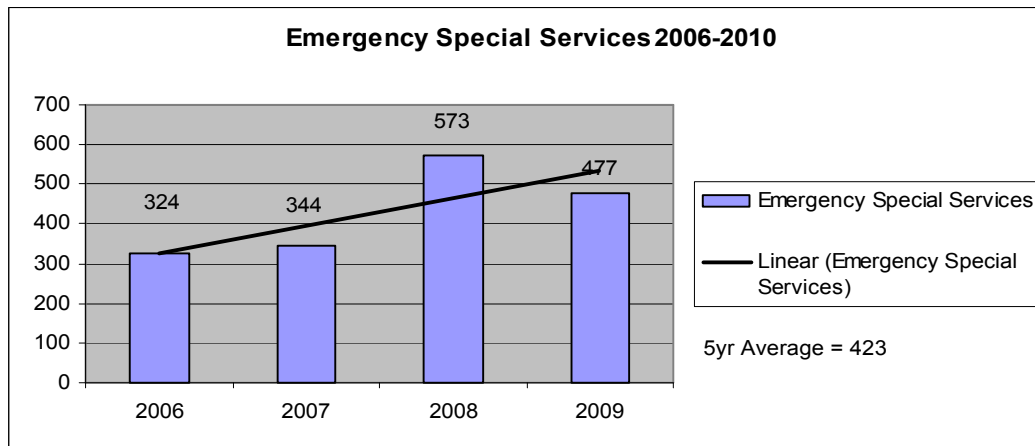
Responding to false fire alarm incidents continues to put a strain on the Service. In 2010 we responded to 671 fire alarm calls, a small decrease on 2009 and a continued downward trend. The number of fire alarm calls is comparable with UK Fire Services; however in 2011 we will be working with building owners to minimise the number of false fire alarm calls.



# Emergency Response

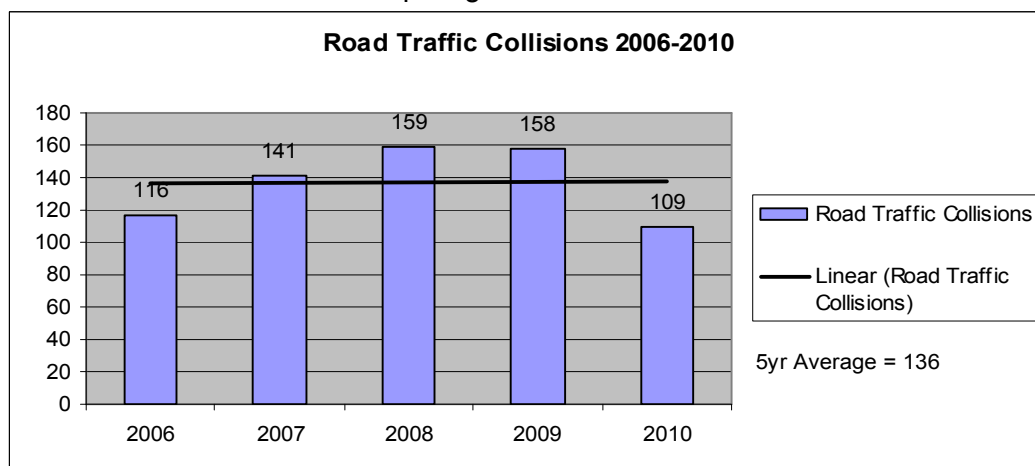
## Emergency Special Services

An 'Emergency Special Services' is a non-fire incidents that threatens life or damage this includes hazardous material spills, flooding, road traffic collisions, sea rescues and cliff rescues. There were fewer of these types of incidents in 2010, mainly due to a reduction in the number of road accidents attended (see below).



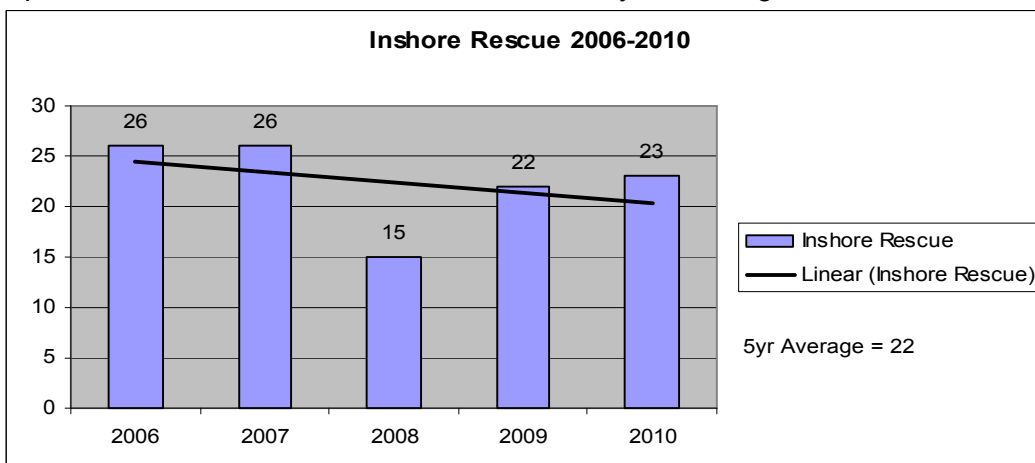
## Road Traffic Collisions (RTC)

There was a reduced number of road traffic collisions in 2010, down from 158 to 109; however the number of RTCs requiring extrication increased from 9 in 2009 to 15.



## Inshore Sea Rescues

In 2010 the Service launched its inshore rescue boat on 23 occasions rescuing 10 people from the sea. This is consistent with the 5 year average of 22 launches.





**‘Firefighters  
extinguished 151  
property fires in 2010.’**





# Emergency Response

## *Incidents of Note*

The following are just a few examples of the many incidents we responded to in 2010:



### **Major Island Wide Flooding**

Dozens of homes were flooded, trees were felled and banks collapsed as torrential rain and strong winds swept up from the south during the night of 28<sup>th</sup> February 2010. Service responded to 25 Calls for flooding assistance over a 12 hour period as some homes and businesses were flooded by up to two feet of water. Pockets of flooding were reported across the Island but the worst affected areas were Grands Vaux,

Vallée des Vaux and Sandybrook. Twenty two whole time and retained fire-fighters were deployed to affected areas of the island requiring assistance, with the Tesson Mills area being badly flooded during the morning and Safeway supermarket also suffered major flooding as water poured down saturated hills.

### **Fire at Mont de la Rocque Hotel**

The Service received multiple calls just before 6:00am on the 26<sup>th</sup> April 2010 to a large fire the derelict Mont De La Rocque hotel in St Aubin. Four fire engines, the Aerial Ladder Platform and a command unit were used to fight the fire. Firefighting operations were hampered by a partial roof collapse and the walls of the hotel becoming unstable. Nearby homes had to be evacuated and roads closed. The fire took 4 hours to bring under control and fortunately no one was injured.



### **Fire at Discovery Bay Apartments**

During the early hours of 3<sup>rd</sup> October 2010 sleeping residents were awoken by the buildings fire alarm to find a significant fire spreading through the reception area of the apartment block. Three fire engines were mobilised to the fire and as the first firefighting crews arrived smoke was billowing through the tiles of the single storey part of the building and flames were engulfing the lower floor. All the residents were evacuated safely and 6 firefighting teams wearing breathing apparatus were used to fight and extinguish the fire. The fire investigation concluded that the fire started in the main electrical intake cupboard.



## ***Service Objectives***

The role of the Fire and Rescue Service is constantly evolving to deal with new threats and challenges. Every three years the Service produces an Integrated Risk Management Plan (IRMP) that details the Service's strategic objectives aimed at reducing risk by integrating its prevention, protection and emergency response activities. In 2010 we completed the following IRMP objectives:

- ✚ **Replaced our old Breathing Apparatus equipment with modern, lightweight Breathing Apparatus sets.**
- ✚ **Introduced a revised charging framework for Fire Certification work based on a 'User Pays' approach.**
- ✚ **Introduced new Performance, Review & Appraisals (PRAs) for Firefighter.**
- ✚ **In partnership with Rubis, developed new arrangements/equipment for fixed and mobile oil firefighting at La Collette bulk oil storage depot.**
- ✚ **Introduced a new electronic equipment management system (Redkite) for tracking, testing and recording what happens to the equipment throughout its operational life**
- ✚ **Implemented a new web-based learning and scenario-based training package (LearnPro) to enhance firefighter training.**
- ✚ **Enhance our command support facilities available 'at scene' by recycling an old fire safety vehicle into a Command Support Unit.**
- ✚ **Reviewed and reduced the number of Service Pre-determined Attendances (PDAs) to prevent unnecessary resources being set to incidents and to speed up the allocation of resources by control**
- ✚ **Worked In partnership with Education, Sport & Culture to design and deliver an effective schools fire education programme**
- ✚ **Implemented a new risk based system for Home Fire Safety Checks to ensure that our limited resources are targeted at those most in need.**



**‘Providing education and awareness to prevent fires and other emergencies.’**

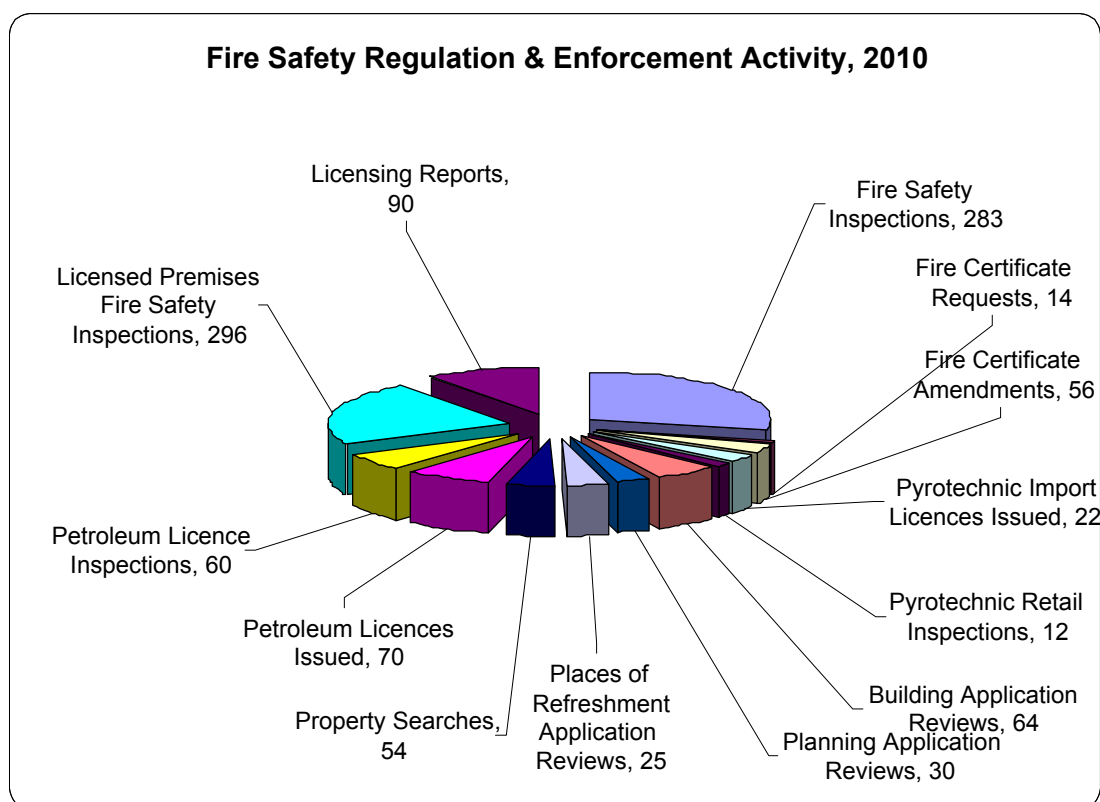




The Service is committed to making Jersey a safer community by providing a high standard of fire protection and safety prevention programmes.

## Protection

Our Fire Protection Team reduces fire risk in non-domestic and business by carrying out fire safety inspections, giving advice and where necessary enforcing fire safety legislation and other regulations designed to support life safety in buildings. In 2010 this small, specially trained and qualified team (all of whom are operational firefighters at various levels) carried out 579 fire protection inspections and completed 333 reports as outlined below:



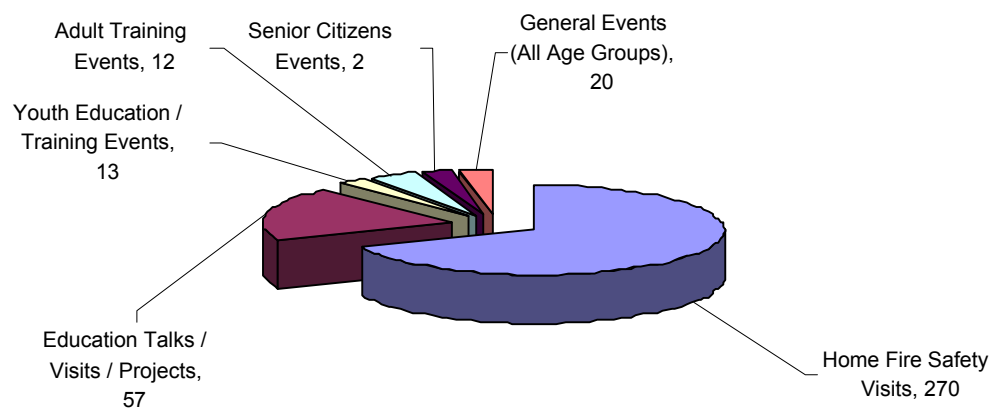
# Community Safety

## Prevention

We place a big emphasis on preventing fires and accidents by developing and implementing community safety initiatives and by working with partner organisations to reduce the number of fires, road traffic collisions and sea rescues in Jersey.

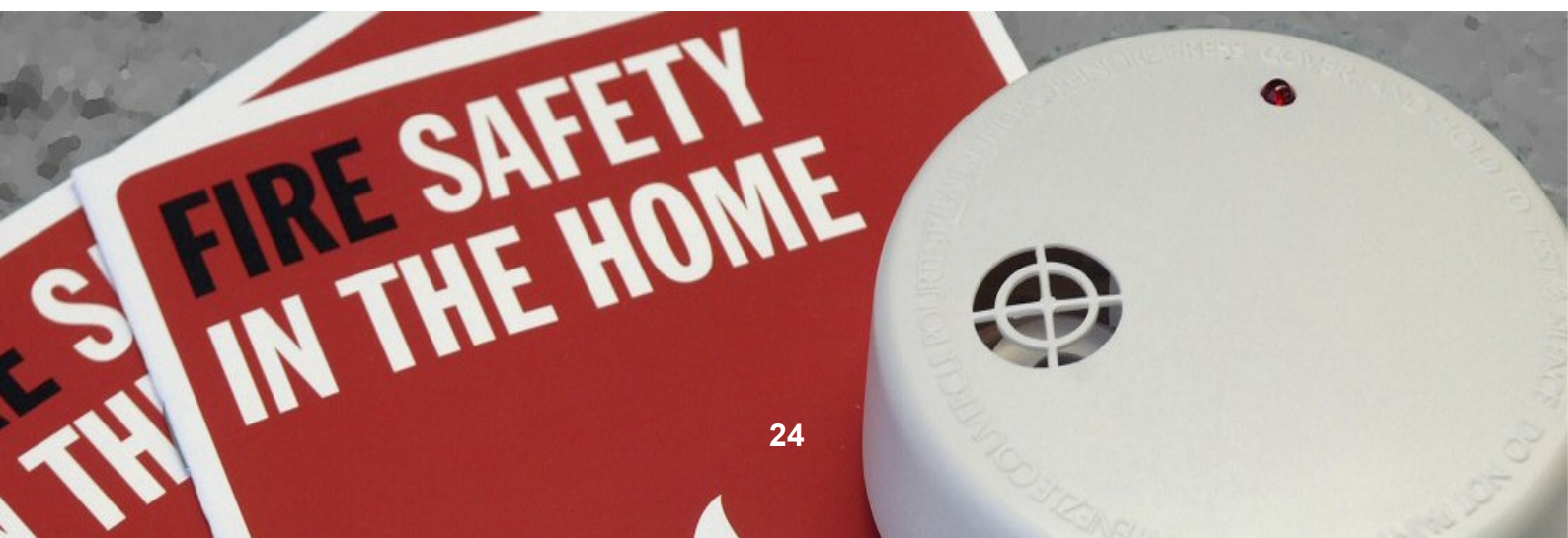
Of the 52 houses fires attended in 2010, only 34 (65%) had a working smoke alarm, a further 7 (13%) had a non-working smoke alarm and 11 (21%) did not have a smoke alarm. This was an improvement on 2009 when only 56% of fires attended had a working smoke alarm. During 2010, the Service completed 270 Home Fire Safety Visits fitting 299 smoke detectors and it worked in partnership with the Energy Efficiency Service to fit smoke detectors to an additional 67 properties. The Service visited 20 primary schools and nurseries and it continued to deliver community safety at public events by attending 15 of the Islands main events including the Battle of Flowers, the Baby Barn Show, the Boat Show and the Air Display.

### Community Safety Education & Engagement, 2010



#### 2010 FIRE SAFETY CAMPAIGNS:

- Electric Blanket Testing with the JEC
- Partnership with Youth Service to engage with youths in town
- Fireworks safety campaign
- Campaign to reducing Road Traffic Collisions
- Fire safety in the Western Parishes





## Safety Events of Note

The following are just a few examples of our successful community safety partnerships:



### Safety in Action Week

The Service has been in partnership with Child Accident Prevention through our involvement with Safety in Action week since its inception in 1998. 2010 was the first year that every primary school took part in Safety in Action Week. With over 1000 year 5 students from all 32 primary schools attending the event, which is split up into 6-workshop style safety scenarios. In our workshop, the children are faced with different scenarios on what to do if confronted by fire in their home and culminating in a practical demonstration on how to travel through smoke in the Service's smoke tent



### Prison! Me! No Way!

In 2010 the Service worked in partnership with the Prison! Me! No Way! initiative by providing a team that delivered fire and sea safety education to year 6 students from 29 primary schools as part of 28 sessions over the school year. The interactive sessions focus on fire safety and reinforce their existing knowledge of home fire safety from the Safety in Action week in year 5. The Service also attended all 8 secondary schools to discuss arson and consequences of setting fires and the problems the Fire and Rescue Service face in having to deal with hoax 999 calls as part of the Year 8 Crime Days.



**Prince's Trust**

### Prince's Trust

In 2010 the Service continued to support the Prince's Trust Scheme in Jersey who run a 12 week programme designed for youths who have fallen out of mainstream schools or employment and focuses on team and character building. The Service provides two teamwork focussed events per course. Our contribution of two full days comprises of one day of team building exercises and one day involved in team focussed Fire Service activities.





## ***Workplace Fire Safety Training***

For many years the States of Jersey Fire & Rescue Service (SJFRS) have worked in partnership with the Jersey Safety Council in delivering Fire Safety Training.

In April 2010 the Service launched new suite of Workplace Fire Safety Training Courses aimed to provide a greater awareness of the threat posed by fire to people, property and business continuity. Workplace Fire Safety Training consists of three course types:

- **Fire Awareness (Foundation Course)**
- **Fire Marshall**
- **Fire Extinguisher**



One of the significant new additions to the fire extinguisher training is the use of a purpose built gas powered mobile extinguisher training unit kindly funded by Jersey Safety Council. It is specifically designed for "hands on" training in a range of scenarios including IT equipment fires, bin fires, electrical fires to enable the students to have a fully interactive learning experience

In 2010 the Service delivered a total of 98 different workplace fire safety training events. The Service's Workplace Fire Safety Training is a finalist in the UK's Fire Excellence Awards 2011 for the 'Best Training Initiative'.



### **WORKPLACE FIRE SAFETY TRAINING IN 2010:**

- Fire Awareness Course – 548 students
- Fire Marshal Course – 354 students
- Fire Extinguishers Course – 299 students



**‘Fire-fighters installed  
299 smoke detectors in  
2010.’**



# Our Performance

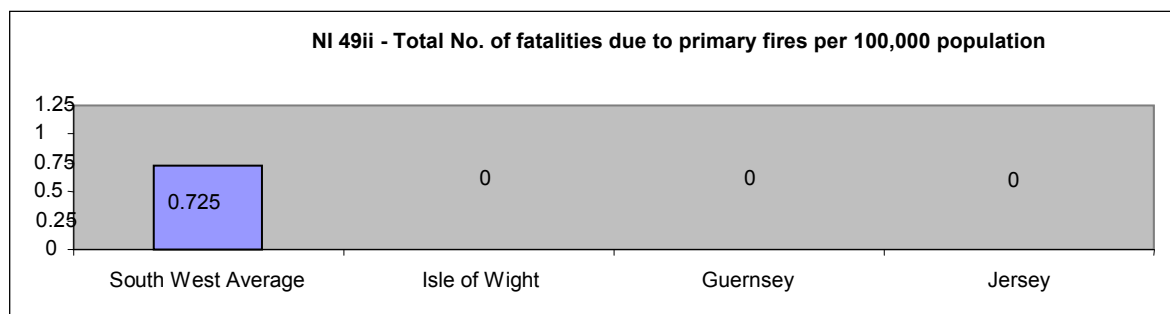
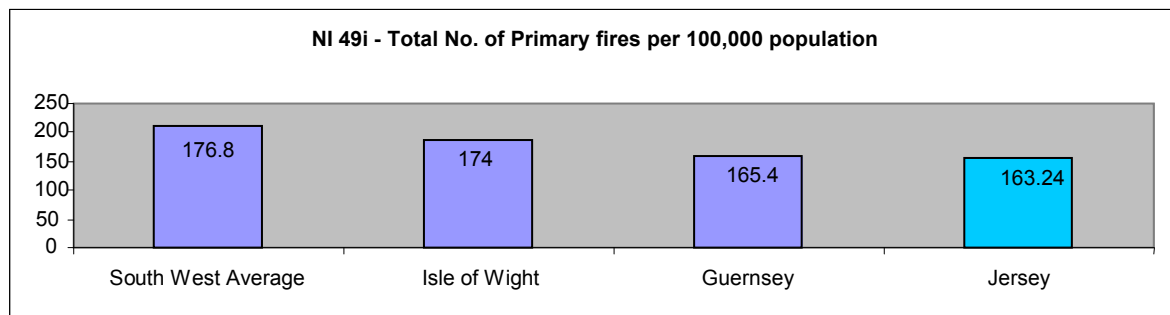
A modern and well-managed Service is essential if we are to achieve all of our aims. We have high standards of performance management and corporate governance to ensure that the Service maximises its resources in the best way possible to meet the needs of the community.

## ***Benchmarking with other Fire Services***

The Service records information about every incident it is called to and uses this information to analyse and monitor performance against key targets and strategic performance indicators. These are used to compare the Service's performance against the statutory Performance Indicators that are used by the UK Government to measure all UK Fire and Rescue Services. From 1 April 2008 the set of BVIPs against which Fire and Rescue Services are measured were replaced with new Local Government National Indicators (NI), two relate to fire service performance; NI 49 refers to Primary Fires (fires involving insurable property) and NI 33 refers to Arson fires (fires started deliberately with a malicious intent).

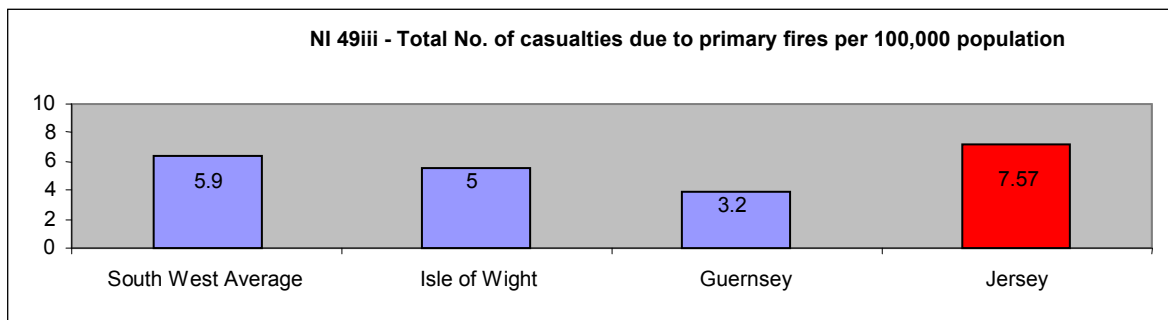
The figures below identify how we performed against the National Indicators for the UK South West Fire & Rescue Service average and against similar Island Fire and Rescue Services. In the comparison charts, Jersey's relative performance is indicated through colour coding. Where we are the best result, the 'Jersey' column is **Blue**, 2<sup>nd</sup> is **Green**, 3<sup>rd</sup> is **Yellow** and where we are the weakest it is coloured **Red**.

### **NI49 Number of Primary fires and related fatalities and non fatal casualties (excluding precautionary checks)**

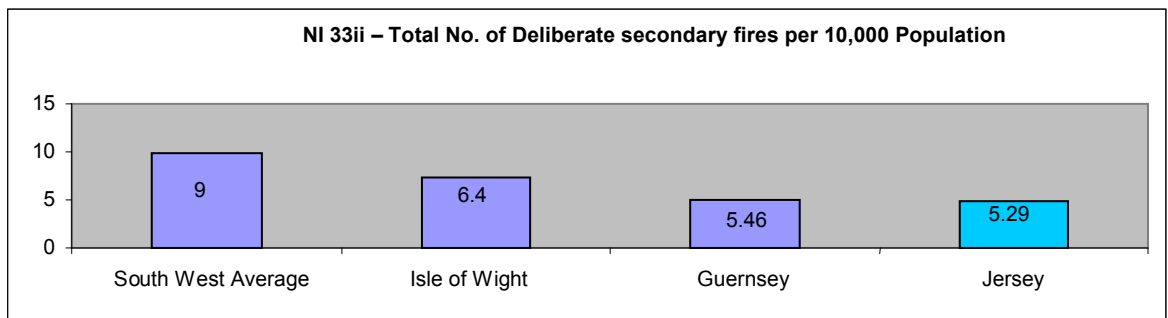
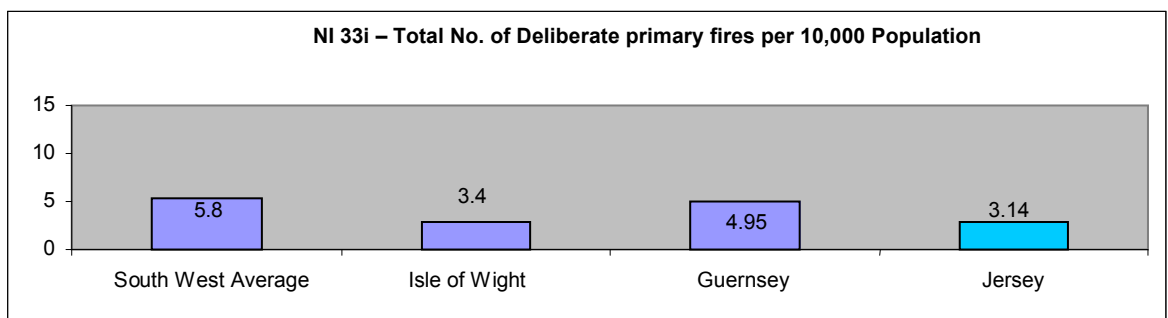




# Our Performance



## NI33 Number of deliberate primary and secondary fires

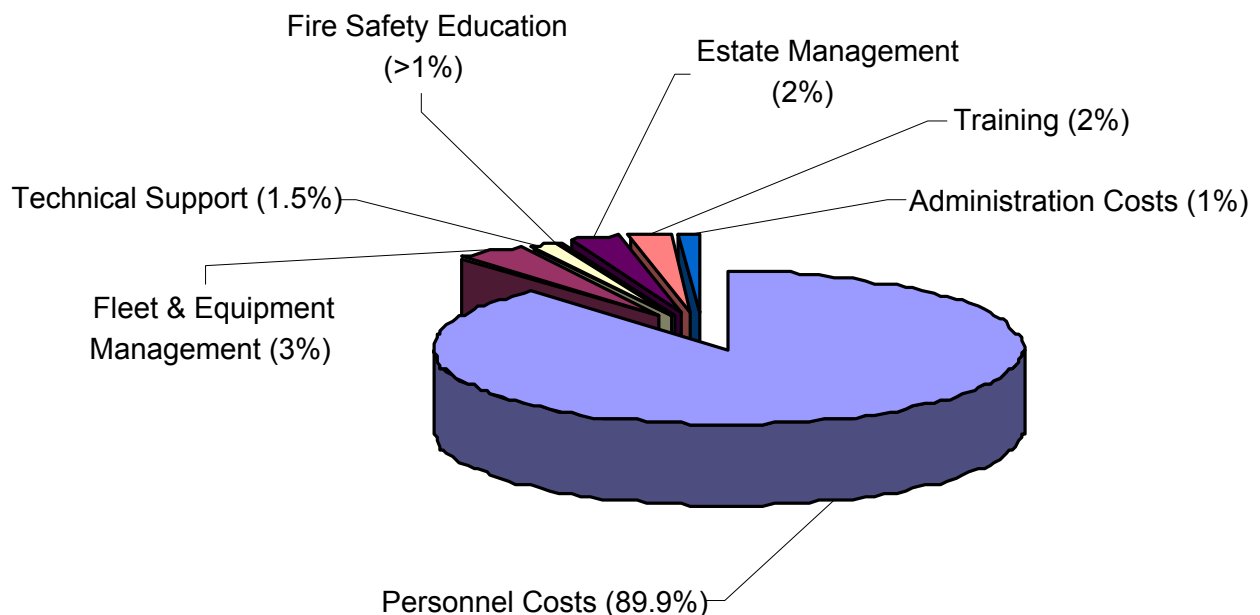


# Our Performance

## Financial Management

2010 was a very challenging year financially; the Service's total budget for 2010 was £5,183,201. The actual running costs for 2010 were £5,195,083, a £11,873 overspend on its budget due to some equipment costs being re-allocated from the Service's minor capital budget to its revenue budget.

The majority of the budget is allocated to staff expenditure, currently 90%. For part of the year the Service carried a number of Wholetime and Retained vacancies which although reduced our salary costs did result in a significant amount of overtime to cover the reduced operational staffing levels. The Service's small non-staff budget is used to fund all training, equipment replacement, uniform and personal protective equipment, premises maintenance and all service costs such as diesel and electricity. Year on year efficiency savings have significantly reduced funds available for these areas. The diagram below provides an insight into where the Service's budget is spent and shows the huge differential between staff costs and the costs of maintaining critical infrastructure.



	2006	2007	2008	2009	2010
Expenditure on personnel (%)	85.67%	87.37%	88.9%	89.2%	89.9%





**‘90% of the Service’s  
budget is allocated to  
staff expenditure’**



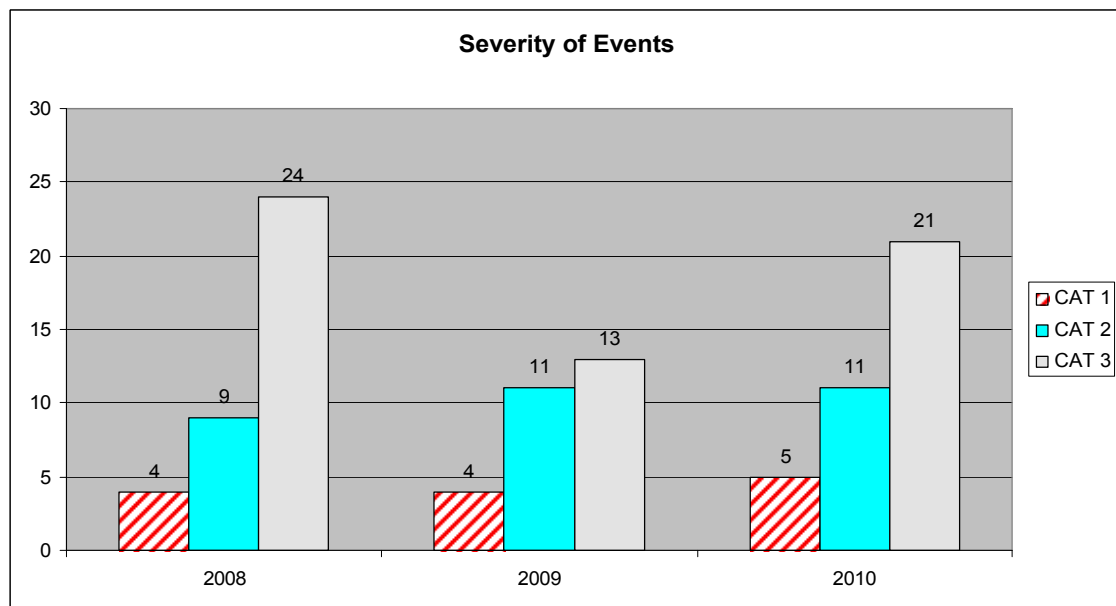
# Safety & Compliance

The States of Jersey Fire & Rescue Service is committed to achieving high standards of health and safety and compliance with Health And Safety At Work (Jersey) Law, 1989 and the supporting 'Approved Codes of Practice'. It is concerned for the health and safety of its employees and others who may be affected by its activities, e.g. public, visitors, and contractors those affected by its operational practices and procedures and work activities.

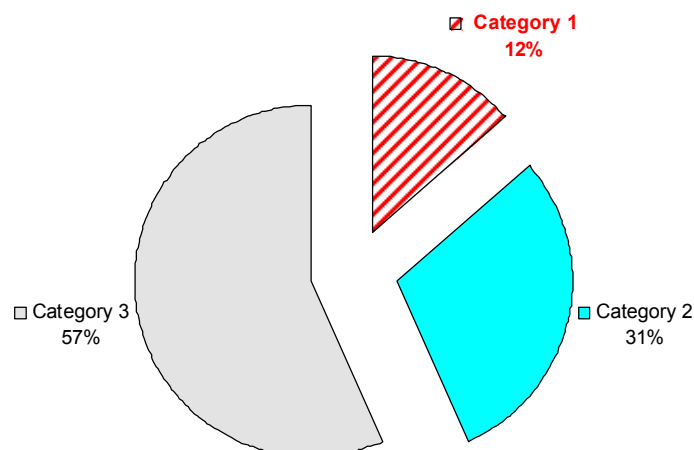
## Reported Accidents

Monitoring and reviewing performance is considered fundamental in Health & Safety Management. During 2010, there was a total 37 reported accidents which resulted in 10 personal injuries and 27 pieces of equipment damaged. The Service investigates and categorizes events in order of their severity using the following criteria:

Category Description	
CAT1	An Accident or Near Miss which cause or has the potential to cause A serious injury (e.g. broken bone or hospital admittance).
CAT2	An Accident or Near Miss which cause or has the potential to cause injury (unable to remain at work).
CAT3	Accident or Near Miss which cause or has the potential to which cause minor injury (remains at work).



**Severity of Events (%) 2010**





## ***Cause and Cost***

Of these 37 accidents, 17 occurred during normal routine station activities 11 occurred at incidents and 9 occurred during training. The causes of these accidents were attributed to the following:

System Failure	Management Failure	Equipment Failure	Misuse	Error	Anatomical Fail	Tolerable Damage
0	1	11	0	19	4	2

### **Days lost due to accidents**

Minor Injury Remained on duty  
Injury under three days absent  
Injury under 14 days absent  
Significant Injury under 28 days absent  
Significant Injury longer than 28 days

### **Events**

5  
2  
3  
0  
0

## ***Internal Audits***

During 2010, 26 incidents were audited using an Operational Performance Audit (OPA) that follows the structure and chronology of an incident and measures 'Key Points' that must be implemented. The assessments were undertaken by Duty Managers attending the incident, who recorded the outcomes in an electronic form identified as OPA1. The audit is collaborative, agreed and used as a debriefing tool for the Incident Commander (IC) and to make future improvements. Main recommendations from the OPAs are:

- Continued risk management training is required
- Include HOT debrief in the OPA1 audit
- Need to maintain focus in the gathering of operational intelligence
- Review the Service's policy and procedures for welfare
- Prioritise the introduction of the new Incident Command System (ICS)
- Update the ICS equipment, specifically providing a new system of tabards and expand the guidance to include events other than fires
- More training for the specific stages of Incident Command





# 'Fire & Rescue Service rated as Good by H&S Audit.'





## External Audits

In addition to Performance Indicators and internal audits the Service is also regularly inspected/audited by a number of different organisations to ensure that it operates to required standards and to assess how well it performs in delivering services to the local community. In recent years the Service has undergone a rigorous regime of audits. The summaries below give an overview of these assessments in 2010.

### HSBC Risk Management Services – Review of the States Health & Safety Management



In early 2010, HSBC Risk Management Services undertook a review of all States Departments to assess their individual arrangements for Health and Safety management. The Fire & Rescue Service was one of only four departments rated as good and was 3<sup>rd</sup> in the league table of Health & Safety Management Systems Performance.

### HSE Striking the Balance Between Operational and Health & Safety the Fire and Rescue Service

Health and safety law is challenging for Fire and Rescue Services in relation to their hazardous operational activities. The HSE has worked with the Fire and Rescue Service to clarify how they can strike the balance between their operational and health and safety duties. The result of this collaboration is set a set of principles supported by practical guidance. The States of Jersey Fire & Rescue Service has adopted these principles to safeguard the public and their own staff while providing an effective emergency service.



### Audit by the UK Maritime and Coastguard Agency



On the 26<sup>th</sup> and 27<sup>th</sup> October 2010 the Service's Marine Firefighting Team was audited by the UK's Maritime and Coastguard Agency (MCA). The MCA audit team reported that *'Jersey FRS is maintaining a good standard throughout all sections of the MIRC Audit. It is evident that there is a robust approach to the management of the MIRC resources with a great deal of effort being spent co-ordinating internal protocols and systems to ensure that they align with national requirements and arrangements.'*

### Inspection of the Inshore Sea Rescue by the Royal Yachting Association (RYA)

Service's Sea Rescue function is accredited by the Royal Yachting Association (RYA) and is inspected annually to ensure that it maintains the Association's high standards. In 2010 the RYA confirmed that the Service complies with all the RYA Conditions of Recognition and that it will continue to be recognised as an RYA Accredited Centre for Powerboat and Safety Boat Courses. The inspector stated that *'the rescue boats are in good condition, are well equipped and a good level of training is maintained.'*



# Social Responsibility

The States of Jersey Fire & Rescue Service is keen to support the local and international community. Below are a few examples of the community support provided in by firefighters in 2010:

## **International Fire & Rescue Association**

Firefighters from the States of Jersey Fire & Rescue Service are supporting the International Fire and Rescue Association (IFRA) charity both fund raising and being part of a convoy delivering equipment and training to poorer countries. During 2010 firefighters delivered equipment and training to Bosnia, Romania and Argentina.

Firefighters also raised funds for the charity by washing cars and one firefighter took part in the Atlantic Race for Cruisers (ARC) the transocean sailing event to raise money and the profile of IFRA. In 2011 firefighters from Jersey are planning to support IFRA convoys and trips to Paraguay, Burundi, Haiti and other Baltic states

## **Charity Car Wash**

On 6<sup>th</sup> November 2010 the Service once again held a charity Fire Station car wash to raise money for three Firefighting Charities: The Jersey Firefighter's Benevolent Fund, the national Firefighter's Charity and the International Fire & Rescue Association. Over 300 cars were washed and cleaned raising over £3000. The charity event also gave an opportunity for our Community Fire Safety team to provide safety literature to their captive audience

## **Memorial and Fund Raising Event - Deaths of 2 Hampshire firefighters**

The Chief Fire Officer and Jersey Firefighters attended the Memorial Service at Winchester Cathedral in honour of for the two Hampshire Firefighters Alan Bannon and James Shears who were killed fighting a fire in the Shirley Towers Southampton.

The Service also raised thousands of pounds for the families memorial fund by slowly pull a Fire Engine through the centre of St Helier in the King Street and by hosting a fund raising night at the Royal Yacht Hotel attended by the father and two brothers of Firefighter James Shears who was killed fighting the Hampshire blaze.

## **Memorial Service for Fireman William Thomas Day**

On Sunday 2nd May 2010, the Service held a 'Blessing of the Wheel' Memorial Service in memory of William Thomas Day, the only Firefighter in the history of the Service to have died from injuries sustained whilst on duty. The wheel, which originates from one of the first horse-drawn Fire Brigade pumps - 'the Lord St Helier', was blessed by the Dean, the Very Rev Bob Key at a ceremony attended by over 150 guests including relatives of Fireman Day.







## ***Protecting the Environment***

Climate change is one of the inherent challenges facing the Fire and Rescue Services and protecting the environment is one of the Services key objectives. We not only have to be prepared to deal with the effects of climate changes such as increasing temperatures, furze fires, flooding, drought and storms. We also have a role to play in reducing our own use of natural resources and the impact that our daily activities have upon the local and global environment.

The Service is committed to reducing its impact on the environment by:

- reducing its use of energy, fuel, water and raw materials through reducing demand and using more efficient approaches or products; and
- reducing the waste it produces, and reusing and recycling resources wherever possible.

### **2010 GREEN INITIATIVES:**

- Fitted the newest fire engine with low-emission technology
- Continued with paper recycling
- Continued to recycle its disposable batteries
- Introduced printer cartridge recycling
- Adopted new Eco firefighting foams
- Fitted a more fuel efficient fire station heating system
- Re-furbished the fire station windows to improve insulation
- Promoted the reduction of motor vehicle journeys
- Reduce unnecessary emergency response attendances

For home fire safety advice call 01534 445906  
[www.fire.gov.je](http://www.fire.gov.je)



**SMOKE ALARMS**  
**SAVE**  
**LIVES**

For further details on any of the information  
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States  
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